

Hornsey & Tollington action plan 23/24

Star survey top 3 2023

Grounds Maintenance – Sites now being maintained more regularly, ongoing monitoring.

Car Parking – Keniston have communicated with freeholders who own the businesses below, issues have resolved.

Communal Areas – Staff working together to try to think of some ideas to improve the spaces at Hornsey & Tollington.

You said, we did

Gym
You told us the gym can be too loud, and we relayed this to the owners.

Better homes, better neighbourhoods

- Dummy camera to deter anti-social behaviour.

Estate walkabout

- Outdated signage replaced.
- A resident asked about recommissioning the lift, and it was explained that this isn't possible.
- Tree works identified and carried out.

Resident meeting

- No residents attended.