

# Sunningdale Court action plan 23/24

## Star survey top 3 2023

**Neighbourhood problems –**  
Keniston staff continue to work with our partner agencies to resolve issues within the neighbourhood.

**Communication – more events –**  
We held a Jubilee Party on 31/5/22, Christmas event (buffet) 15/12/22.

**Day to day repairs –** residents not happy with time scales to complete works. Residents need to be responsible for reporting their repairs so that they can liaise directly with our maintenance team.

## You said, we did

**Community activities**  
A successful fun day was held in the sheltered communal garden.

## Better homes, better neighbourhoods

- Extended an area for the recycling bins.
- Recycling waste shed repositioned through BHBN.

## Estate walkabout

- Residents requested recycling waste shed to be repositioned next to the general waste shed to deny the rodent harborage which is created between the shed and number 6's fence.

## Resident meeting

- Wet floor signs not being used – Housing officer has raised this with the contractor.
- Cleaning and gardening service due to retender in 2024.
- Residents raised concerns of youths on the estate causing a nuisance – Housing officer has advised the local PCSO who carried out frequent patrols.