

Perryfield House action plan 23/24

Star survey top 3 2023

Communication & information – more events - 01/06/22 – Jubilee Party. Christmas event (buffet) 20/12/22. Ongoing coffee morning once a week.

Car Parking – Unfortunately there are no allocated spaces at Perryfield, residents manage this independently.

Drunk and rowdy behaviour – Dummy cameras were positioned which helped reduce this behaviour for a while, we have now installed a gate via BHBN.

You said, we did

Obstruction from tree
A large tree was reduced in height due to loss of light to properties.

Clarity on charges
A meeting was held to discuss service charges.

Cooker not needed
The cooker was removed from the communal kitchen.

Better homes, better neighbourhoods

- New clearer signage for the scheme.
- Queens Green Canopy plaque frame.
- New lavender bush planted.

Estate walkabout

- Residents asked for a copy of the Service Charges Policy.
- Problems with the refuse collection service identified and reported to the council.

Resident meeting

- Requested redecoration and new furniture for the guest room.
- Requested feedback on Energy Performance Certificates.
- Concerns about gardening contract discussed.